

WARRANTY POLICY

The Safety of your Vehicle and wheels is our number 1 priority!

What does your Warranty Cover?

What is Covered in Your Warranty:	What is Not Covered in Your Warranty:
<ul style="list-style-type: none">• Coating / faded / rusted parts• Any defect in material or workmanship• Broken lock(s) and or key(s)• Damaged parts due to production issues.	<ul style="list-style-type: none">• Damage by over torquing OEM limits in installation of lug bolts or lug nuts.• Lost or misplaced lock(s) or key(s)• General damage caused by improper use of the product• Corrosion due to aggressive chemicals applied on product.• Any other not specified in "Covered Warranty"

Warranty Period:

For Galaxylock products 10 years warranty from the date of purchase.

For Starlock products 5 years from the date of purchase.

For Roof Boxes products 5 years from the date of purchase.

For Roof Bars and Bike Carriers products 3 years from the date of purchase.

For Wind Deflectors and Wheel Covers products 1 year from the date of purchase.

Activation and Redeem of Warranty:

Warranty automatically activates, the date of purchase – Applies to End-User or Customer. Proof of purchase may be required to redeem Warranty.

The warranty is granted to the end-user and applies to products which are purchased, installed, and used for the purposes for which they are originally designed (specifications are expressed in fitting instructions). This warranty covers defects arising under normal use and does not cover malfunctions or failures resulting from misuse, abuse, neglect, improper installation, or incorrect maintenance.

During the warranty period, FARAD USA Corp. will repair or replace, (Shipping fees may apply) a product that is defective in materials or workmanship. FARAD USA Corp. reserves the right to either repair or replace a defective component at its discretion and reserves the

right to substitute an equivalent product under the terms of this warranty. Warranty coverage is limited to the repair or replacement of the product that is deemed to be defective by FARAD USA Corp.

30 days return policy

We promise to take responsibility for any false hopes **on compatibility** and will pay for your return in any case that our lock did not fit, despite us having said it would (within the 30 days return period – from date of delivery, proof of purchase may be required).

All other reasons of returns unrelated to lack of compatibility may be charged with a 10% restocking fee that will be deducted from your final refund (within the 30 day return period).

This Warranty applies to the physical products, i.e. Galaxylock and Starlock wheel locks and spare keys, manufactured and sold by FARAD USA Corp. under its own name. FARAD USA Corp. warrants to the original purchaser that the products will be free from defect in material and workmanship, under proper use, from the date of purchase for a period of 10 years for Galaxylock and 5 years in case of Starlock.

Claim

To obtain warranty or service, contact FARAD USA Corp. ([Contact Us](#)) with a description of the problem after which we will determine the most appropriate solution for you.

Reimbursement Obligations

We shall, if you decide to make use of our return policy, reimburse what you have paid for the product as soon as possible or the latest within 30 days from when we receive the product in return. Shipping costs will be covered by Farad USA Corp, if the issue is due to manufacturing defects or product is not compatible with your vehicle, for any other reason, the shipping costs of returning the product will be covered by the End – User or consumer.
